



Our professional services team is here to help you plan your project, avoid any potential issues, and maximize the performance of your technology investment, while alleviating the pressures on personnel.

Ryzex's Professional Services team is your key to getting your system up and running quickly and keeping your people trained. Our team will operate in tandem with yours to integrate, problem solve, and ultimately alleviate pressure on your personnel.

Ryzex's vast experience and numerous partnerships with equipment manufacturers provide us with unique and valuable insight into the complex world of data collection systems. The Professional Services team at Ryzex is available to help you get full use out of your equipment. We offer a wide range of professional services that can be purchased together or used on an as-needed basis:

- **RF Technical Services:** Discover what will work best for your operation with Ryzex's RF site survey offering. We'll perform a comprehensive inspection by measuring actual RF signal propagation characteristics specific to your facility, and by taking into consideration important factors such as user counts, application requirements, desired system throughput, sources of RF interference, inventory type and density, and cabling requirements. Afterward, we'll provide you with the industry's most comprehensive survey report that details all aspects of your implementation.
- **On-site Services:** When you're ready to go live with your new system, we'll be right there with you. We are able to support you on-site (or remote) and help you with planning, monitoring and training users to get them up to speed on the new system.
- **Staging and Configuration:** Our Staging and Configuration services test your units, load the required software and apply the correct settings so that your units are ready upon arrival. All you need to do is open the boxes and go to work.
- **Professional Consulting:** From ADC consulting to project management to training and troubleshooting, our experts provide the right mix of products and services to lower your total cost of ownership and find the best fit for your specific business.
- **Advanced Services:** Our Advanced Services feature remote device management and enhanced staging services. These services provide for better control and maintenance of deployed wireless devices for you. From 10,000 mobile or personal devices, one of our remote device management offerings will help you in asset management, updating applications, security, software deployment, re-booting, and user support.

Save time and resources on your next data collection investment with Ryzex's line of Professional Services. Contact us at 800.729.6867 for more information.

FullUse LifeCycle SupportSM
Learn more at www.ryzex.com/fulluse

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