



There's a lot riding on that moment when you go live: networked equipment dependent on seamless, two-way communication; users wanting to make their job easier; management looking for their return on investment. Are you ready for the moment of truth?

FullUse LifeCycle SupportSM

Learn more at www.ryzex.com/fulluse

RYZEX

4600 Ryzex Way
 Bellingham, WA 98226
 800.729.6867
www.ryzex.com

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GO-LIVE SUPPORT

On-site technical services for your system's go-live date are one of many options that the Professional Services Team at Ryzex has to offer.

After the completion of a site survey and the installation of your RF backboard and antennas, it's time to bring your system online. This is an exciting time: you're ready to reap the benefits of your investment and make your processes more efficient. Ryzex will be there for you during this critical time to assure its success. Ryzex Professional Services offers on-site support, so we'll be with you to plan the go-live, monitor its progress, determine any initial problems, and train your users. This will get your system working for you faster and with fewer problems.

Our remote go-live support is similar to the on-site offering; however, we won't be at your facility. If you're comfortable commissioning your system on your own, our team will be available via phone support to provide back-up assistance. We also offer a help desk option that can conquer any obstacles during those crucial first few days.

With Ryzex's go-live assistance, you can alleviate the pressures of the situation, knowing you have a team of experts at your disposal. This allows you to:

- Reallocate your IT resources to other in-house needs
- Meet deadlines set by management
- Gain an accurate overview of network performance
- Isolate any issues, now and down the road
- Know that you are utilizing ADC system best practices

Save time and resources on your next data collection venture with Ryzex's line of Professional Services. Contact us at 800.729.6867 for more information.