



Europe's largest delivery operator chose Ryzex to manage 30,000 mobile devices globally.

PRODUCT:
 Mobile Device Management (MDM)
 Wavelink Avalanche MC
 Ryzex Consultancy Services

CUSTOMER:
 Europe's largest express delivery operator provides businesses and consumers with an extensive range of services for their mail and express delivery needs. Their express service delivers 4 million parcels, documents and pieces of freight each week to more than 200 countries. The key to their success is the ability to update and maintain mobile devices used by their workforce. When it came time to select a solid mobile device management company, they chose Ryzex.

PROBLEM:
 Delivery operators were having problems with their current device management software. It was not reliable and didn't perform well on rugged PDA platforms.

SOLUTION:
 Having worked with mobile devices for a number of years, Ryzex was able to recommend a product more suited to their environment. After evaluating a number of solutions, Ryzex recommended Wavelink Avalanche MC.

RESULTS:
 After Ryzex Professional Services installed and integrated Wavelink Avalanche MC, administrators were able to remotely diagnose and remedy software issues, manage wireless security, conduct software deployments and remotely provide guidance to the users. The distribution services manager explained, "Implementing a new management infrastructure for thousands of devices that are critical to business operations would be a challenge to any organization. As we have gone through the transition, Ryzex has been right there helping us to overcome every challenge. We have been very impressed with Ryzex's responsiveness to our needs and close assistance with the software integration process, ensuring its accurate integration with our system. One of the reasons we went with Wavelink Avalanche MC is because we anticipate substantial reductions in mobile device downtime, an increase in productivity and an overall increase in our return on investment."

FullUse LifeCycle SupportSM
 Learn more at www.ryzex.com/fulluse

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