



*Ryzex can set up device management and other solutions which alleviate pressures on your IT staff by simplifying processes, minimizing costs, centralizing controls and empowering your people.*

**SUPPORT ALL YOUR DEPLOYED DEVICES FROM ONE PLACE**

As a company grows, so too does the complexity of its data collection responsibilities. Over time, organizations may be faced with multiple sites running a complicated mix of equipment, software and standards from several different manufacturers and vendors. Even the most capable IT departments may lack the time and resources to tackle basic, yet critical, data collection functions.

Ryzex adds the essential ingredient to successful data management: simplicity. Through remote device management, you gain one centralized point of authority and control – across multiple sites, manufacturers and technologies – for all of your data collection demands.

The overall cost of ownership for a mobile device is predominantly taken up by the non-hardware cost of running those devices. Costs like device commissioning, update management and help desk support soon add up. Unless managed these costs can spiral out of control stretch budgets too thin. More importantly, you may experience a decrease in user satisfaction and productivity. Device management from Ryzex offers the opportunity to reduce those costs significantly while also enhancing the efficiency of your business by making your assets more available, reliable and easier to support.

**RYZEX OFFERS A SUITE OF KEY SERVICES THAT CAN BE INCLUDED IN YOUR DEVICE MANAGEMENT**

- **Help desk:** Ryzex provides the first or second tier of technical support for your mobile devices. Should a device become inoperable in the field, we can reboot the device, reload software and even reload the whole operating system without the device leaving the operator’s hands.
- **Security:** Ryzex can provide compliance-based security policies, including lost/stolen lockdown or wipe, encryption key rotation and role-based access rights management.
- **Reporting:** Customized reports can be developed that can provide key business intelligence on network availability, device performance, user process performance, supplier SLA achievement and more.
- **Update:** OEM firmware and application updates can be distributed to devices easily without the device needing to



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*Save time and  
resources on your  
next data collection  
venture with  
Ryzex's line of  
Professional Service*

## > ADVANCED SERVICES

be returned to the OEM or IT department. Any updates can be scheduled for most suitable time (e.g., in-between shifts or overnight).

- **Asset management:** Included within the device management package is a clear register of devices including serial number, IP addresses, MAC addresses and locations. This enables your to keep accurate records of all your devices.

### **RYZEX SUPPORTS AND ENDORSES MANY LEADING PACKAGES**

- Wavelink Avalanche Mobility Center
- SOTI
- CloudSync Mobile Device Manager
- B2M (offered only in the UK)

### **THERE ARE SEVERAL DIFFERENT OPTIONS FOR REMOTE DEVICE MANAGEMENT**

- Ryzex will host, support and maintain your system, but you can have access on an on-demand basis
- Ryzex will install a system on your server, support and maintain it
- Ryzex will host the system, but you take responsibility for the maintenance
- The system is installed and Ryzex will provide training, but it is maintained by you

Save time and resources on your next data collection venture with Ryzex's line of Professional Services. Contact us at 800.729.6867 for more information.

#### **FullUse LifeCycle Support<sup>SM</sup>**

Learn more at [www.ryzex.com/fulluse](http://www.ryzex.com/fulluse)

#### **RYZEX**

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