



Fact Sheet



Ryzex specializes in service and support for automated data collection (ADC), barcode, RFID, and wireless operations. We are a third-party service provider, representing most major hardware vendors and several critical supply chain software applications. Because of our numerous manufacturer associations, we are also able to specialize in legacy systems and multi-vendor operations.

COMPANY

- More than 6,000 customers worldwide.
- Headquartered in Bellingham, Washington.
- Privately-held.
- Locations include:
 - Bellingham, WA; Everett, WA; and Phoenix, AZ in the U.S.
 - Vancouver, BC; and Toronto, ON in Canada
 - Chippenham, UK
 - Lyon, France.
- Revenue of \$71.1 million during fiscal year 2007.
- Working towards zero waste, thanks to aggressive recycling and reuse programs.

EXPERIENCE

- Team of 365 employees in customer service, sales, tech support/repair, IT, marketing, and management.

FullUse® is Ryzex's trademark value proposition: our goal is to help companies get "full use" out of their equipment, offering support throughout a product's given life cycle.

- Technical support team has over 150 years of combined experience on all types and brands of ADC equipment.
- Senior management team has over 45 years of combined experience in the ADC industry.

SERVICES

- FullUse® is Ryzex's trademark value proposition: our goal is to help companies get "full use" out of their equipment, offering support throughout a product's given life cycle.
- FullUse lifecycle support spans seven categories of service:
 - Selection/Evaluation
 - Purchase Technology Solution
 - Installation, Integration and Staging
 - Support
 - Break/Fix
 - Buyback
 - Recycle.
- Repair depots are ISO 9001:2000 registered.

HISTORY

- Founded in 1989.
- Originated with the primary intention of keeping technological equipment working and out of landfills.

RELATIONSHIPS

- Solutions include almost all major manufacturers of ADC equipment, including Intermec, Symbol, Psion Teklogix, Datamax, Handheld, Epson, Zebra, and more.
- Achieved official partnership status with a large number of major manufacturers.
- Customer base made up of organizations representing a number of different industries, from retail to warehousing to offices to manufacturing.
- Clients include such companies as Weyerhaeuser, Blockbuster, Datascan, Amazon.com, Furniture Row Outlet, SBC, QVC, and Farmland.

FullUse LifeCycle SupportSM
Learn more at www.ryzex.com/fulluse

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